



d. hilton associates inc.

EXECUTIVE RECRUITING | COMPENSATION | RETENTION & RETIREMENT | STRATEGIC SERVICES

## **Firefighters First Credit Union Enlists Services of D. Hilton Associates to Search for Senior Vice President of Lending**

**The Woodlands, Texas (January 2019)** – Firefighters First Credit Union, headquartered in Los Angeles, CA, is in search of a proven lending executive to advance the organization’s loan operations.

As an executive team member, you will be responsible for managing a diverse product portfolio consisting of consumer, mortgage, and business services. Extensive product knowledge and a thorough understanding of policy are essential to this role. You will be providing strategic direction and leadership to the Lending Department, while ensuring compliance. You will be reporting to the CEO/President and will be responsible for ensuring the overall success of the credit union through all facets of lending including portfolio risk, product development, production, and process improvement. You must possess an exceptional leadership ability, strong analytical and critical thinking skills, value collaboration and curiosity, and have a proven history in growing diverse product offerings. A Bachelor’s degree along with ten years of progressive management experience is required. Master’s degree preferred.

### **About Firefighters First Credit Union**

Firefighters First Credit Union was founded on November 16, 1935 and was originally located in the upstairs of Engine Company No. 28 in downtown Los Angeles. We have since expanded nationwide. Paying close attention to members’ needs and expectations allowed the credit union to grow from just over 800 members the first year, to over 44,000 members today serving over 550 fire departments, and assets over \$1.3 billion. Firefighters First Credit Union has an NPS rating of over 83, one of the highest in the nation. We serve the utmost service professional, the firefighters, and they deserve the best. We are here to improve their financial lives while delivering legendary service. In the cooperative spirit of credit unions, we are dedicated to providing firefighters and their families with exceptional financial products and services. To learn more, visit <https://firefightersfirstcu.org/>.

### **About D. Hilton Associates, Inc.**

D. Hilton Associates, Inc. is one of the most recognized credit union consulting firms in the country. Our major practice areas are Executive Recruiting, Compensation Services, Retention & Retirement, Strategic Services, and Board Leadership. To date, D. Hilton has conducted over 3,000 successful searches for credit unions nationwide and has been employed by 95% of the largest credit unions in the country to fill senior executive management positions. For more information, please visit our website at [www.dhilton.com](http://www.dhilton.com).

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